

1. Bank or Building Society sort code:

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2. Bank or Building Society account number:

M	A	N	D											
FOR BANK USE ONLY														

Service user's number:

9	2	6	0	8	3
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3. Name(s) of account holder(s):

4. Full Postal Address of your branch/bank:

Name of Bank	
Building name	
Road name	
Parish	
Postcode	

5. Your full address:

House name	
Road name	
Parish	
Postcode	
Country	

6. Instructions to your bank or building society:

<p>Please use 'MAND' reference only.</p> <p>Please pay Guernsey Electricity Limited Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Guernsey Electricity Limited, and details will be given to my bank / building Society.</p>

7. Customer reference number:

C	U	S							
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Signature(s) _____**Date** _____

Please ensure that you return this to: Guernsey Electricity Limited, FREEPOST GU355, Guernsey, GY1 5SS

- Please complete sections **1 - 6** of this form to instruct your Bank or Building Society to make payment direct from your account.
- This Guarantee is offered by all banks and building societies that accept instructions to pay direct debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Guernsey Electricity Limited will notify you 7 working days in advance of your account being debited or as otherwise agreed.
- If you request Guernsey Electricity Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society, written confirmation is required. Please also notify us.
- If an error is made in the payment of your Direct Debit, by Guernsey Electricity Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund that you are not entitled to, you must pay it back when Guernsey Electricity Limited asks you to.