

**1. Bank or Building Society sort code:**

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**Bank or Building Society account number:**

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M	A	N	D								
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(For bank use only)

**Service user's number:**

9	2	6	0	8	3
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**2. Name(s) of account holder(s):**


**3. Customer reference number:**

C	U	S									
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Please ensure that you return this to: Guernsey Electricity Limited,  
FREEPOST GU355, Guernsey, GY1 5SS

**4. Your full address:**

House name	
Road name:	
Parish:	
Postcode:	
Country:	

**5. Full Postal Address of your branch/bank:**

Name of bank:	
Building name:	
Road name:	
Parish:	
Postcode:	

**6. Instructions to your bank or building society:**

Please use "Mandate reference number" only.

Please pay Guernsey Electricity Limited Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Guernsey Electricity Limited and, details will be given to my bank/building society.

**Signature(s)** \_\_\_\_\_

**Date** \_\_\_\_\_

- Please complete sections 1 - 6 of this form to instruct your Bank or Building Society to make payment direct from your account.
- This Guarantee is offered by all banks and building societies that accept instructions to pay direct debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Guernsey Electricity Limited will notify you 7 working days in advance of your account being debited or as otherwise agreed.
- If you request Guernsey Electricity Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society, written confirmation is required. Please also notify us.
- If an error is made in the payment of your Direct Debit, by Guernsey Electricity Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund that you are not entitled to, you must pay it back when Guernsey Electricity Limited asks you to.